



TERMS AND CONDITIONS

CONTRACT

This contract made between the Grange Farm and the Client is for short term holiday rental in one of our self catering holiday cottages.

The contract is secured upon when deposit or full payment is cleared.

The contract is subject to the following conditions and it is the Client's responsibility to adhere to all rules.

BOOKINGS

A deposit of £100 per week or £50 per short break is required upon booking if the booking is made more than 28 days prior to arrival. The balance is due 28 days prior to commencement of holiday.

Where the first day of rental is less than 28 days away full payment will be required upon booking.

Payment may be made by cheque (made payable to Grange Farm Holiday Breaks), cash in person or by Credit/Debit Card. (2% surcharge on Credit Cards)

Non payment of the balance before the due date will be treated as cancellation by the Client.

CANCELLATION

The owners must be informed of any cancellations as soon as is reasonably practicable.

The following cancellation charges will apply.

Cancellation date before commencement of holiday

6 – 8 weeks – Full Deposit

4 – 6 weeks – 50% of Total Holiday Cost

Less than 4 weeks – Total Cost of Holiday

Grange Farm strongly advise Clients take out appropriate cancellation insurance.

PERIOD OF RENTAL

The rental period commences at 4.00pm on the day of arrival and terminates at 10.00am on day of departure. Any significant delay in arrival should be notified to Grange Farm to enable arrangements to be made for entry into the cottage.

Any variations to these times must be by prior arrangement at the time of booking.

PROPERTY CARE

The Client and his/her party shall take all reasonable care of the property and it's furnishings and effects and agree to leave the property in the same condition of cleanliness and tidiness as at the commencement of rental. Any exceptional cleaning charges may be charged to the Client at cost.

DAMAGE

In the event of breakage or damage to the property and/or it's contents caused by the Client or any member of his/her party, full payment is required for the actual cost of repair or replacement. Please inform the owners as soon as possible in order that remedial action can be taken.

The owners will check the condition of the property and will notify the Client within seven days of any additional charges for which the Client is liable.

PETS

One medium size dog or two small size dogs are permitted, for an additional charge, provided owners ensure that they are not allowed onto furniture or upstairs. A stair gate is available to borrow if required. Dogs must not be left unattended in the cottages at any time. Please bring your own pet bed and bowls and ensure that dog poop bags are utilised and deposited in the bins provided. Dogs must not be a nuisance to other guests and should be kept on a lead at all times around the farm, cottages and caravan site as we have free ranging chickens. There is a separate field where dogs may be exercised off lead. Please ensure pet hairs are vacuumed before departure using the cleaner provided which is situated in the cupboard under the stairs.

SMOKING

Smoking is not permitted inside the cottages. Smoking is permitted outside but as a courtesy to other guests please smoke away from the cottage entrance doors. Please do not dispose of cigarette ends in the bins inside the cottages.

OCCUPANCY

The number of guests occupying a cottage must not exceed the number of beds available in the cottage and the number of persons stated on the booking form.

VISITORS

Guests may receive visitors, but it would be appreciated if details are given to the owner. If fishing is required, day rates will apply.

PARKING

A maximum of two cars are allowed at any one cottage.

RIGHT OF ENTRY

For the undertaking of necessary repairs, maintenance and inspections, Grange Farm has the right of entry to the Property at all reasonable times. Prior notice will be given to the Client wherever possible and privacy will be respected.

COMPLAINTS

Any complaint should be notified to the owners immediately who will endeavour to deal with this promptly. Any complaints must be raised during the course of the holiday let.

LIABILITY

The owners shall not be liable to the Client or third parties for loss or damage to persons, property or vehicles however occurring.

TERMINATION OF BOOKING

The owners reserve the right to terminate any booking with immediate effect if the Client fails to observe the above terms and conditions. In the event of termination, the Client will not be entitled to any refund.

DATA PRIVACY STATEMENT

We treat any data collected during the course of making bookings or dealing with enquiries in strict confidence. Your data will never be sold. By accepting these terms and conditions you are indicating your consent to receiving communications from us unless you let us know otherwise. If at any time you would like your details removed from our records all you need to do is email us on info@grangefarmholidaybreaks.co.uk and we will arrange for you to be removed from the mailing list.

The owners reserve the right to amend these terms and conditions at any time.